**NEHA PATEL**

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**SUMMARY:**

* 5+ years of experience in in all phases of Software Testing Life Cycle, with emphasis on gathering requirements, system testing techniques and methodologies
* Experience in requirements gathering, writing **test plans**, writing and evaluating **test case scenarios** and test cases, **defect tracking**, bug reporting and follow up
* Proficient in **system testing,** **data analysis, smoke, re testing, functional, regression**, **sanity** and **User Acceptance testing**
* Expertise in **bug reporting,** defect **prioritization**, **tracking, documentation, re testing** using **ALM/Quality Cente**r (QC)/Test Director.
* Experienced in developing **Test cases** from Business Requirements in ALM/HP Quality Center.
* Experienced in writing and executing **SQL** queries
* Excellent presentation skills, communication skills and **analytical skills**
* Have working knowledge of **coordinating** QA efforts with **offshore resources**
* Strong fundamental skills in process areas like CMMi levels, SDLC models.
* Experience in working on SAAS projects with focus on **testing cross platform, multi region remote access,** load testing and minimum downtime.
* Commitment to quality, ability to work under **tight deadlines**, strong **attention to detail** and **team-oriented attitude**

**SKILLS:**

**Web Technologies:** HTML, CSS, JQuery

**Languages:** SQL, JavaScript

**RDBMS:** Oracle 12c, MS SQL Server

**DB Tools:** Eclipse, MySQL Workbench, TOAD, DB Artisan

**Testing Tools:** Jira, HP ALM 11, HP QC,

**Automation Tools:** Selenium

**Methodologies:** **Agile**, Waterfall

**Version Control:** GitHub

**CERTIFICATES:**

* **C**ertified Software Test Engineer (**CSTE**)
* **ISTQB** certified Tester - Foundation Level
* Scrum Fundamentals Certified **(SFC)**

**PROFESSIONAL EXPERIENCE:**

**Spectrum E-Solutions Houston, TX Role: Test Team Member 04/2018–01/2019**

Have worked for clients in Online Retail (Stella & Dot) and (Jet Waste)

Day to Day activities include Testing, Monitoring Jobs and Reports for global e-commerce application of Stella & Dot.

Jet Waste is a Waste Management company. Served as a Business Analyst for website and mobile app development on iOS platform

Responsible for:

* Preparing test data and creating test cases
* Analyzing huge data sets (1 million rows) using Sql and Excel functions, slicing and dicing of data
* Routinely used advanced Excel functions to generate spreadsheets and pivot tables
* Performing System and Regression Testing for new changes
* Tool identification, setting up accounts and managing the job schedular on QA and Production
* Integration testing for Order Routing System
* Verification of process flow for New Orders, Returns, New products
* Verification of FTP, SFTP, API and SMTP connections
* Defect reporting and follow up
* Verifying reporting data and format.

*Environment: SQL, MS Excel, Visio, Word, Jira, MS SQL Server, Visual Cron, Pentaho Reporting*

**Kanbay, Capgemini Pune, India Role: Test Team Member 04/2016– 03/2018**

Project: **IED SMART** (Client: Morgan Stanley)

Institutional Equity Division, Sales Marketing Analytics and Report Team – SMART is a develop technology solutions to cater the needs of IED Sales and Research users. It empowers them by facilitating sales management of their business, be it Electronics Trading Desk, Performance measurement or Client Relationship Management. Applications involved in IED SMART: Client Tracker, Sales Revenue Renovation, Vote Gathering System and Log to CRM

* Understanding requirements, designing and defining testing approach, reviewing test cases, monitoring test coverage, offshore coordination, providing matrices.
* Handling of multiple projects, time management, and resource management and providing quick turnaround deliverables.
* Preparing Estimation Reports and Test Plan based on requirements with relevant to organizational and industry standards
* Preparing Test Data based on multiple scenarios
* Participation in defect meetings and interaction with client partner team for coordination on various issues
* Sending Daily QA status to clients with Defect summary reports
* Responsible for updating manager on scheduled tasks progress. Completed tasks are of high quality. Tasks are completed within a reasonable, agreed upon time frame

*Environment: HP QC9, Mobile Testing, SQL, MS Office*

**Kanbay, Capgemini India Pune, India Role: Test team member 05/2014 –4/2016**

Project: **Vote Gathering System** (*Client: Morgan Stanley*)

Web application used to determine the credentials of Morgan Stanley Research Analysts and Sales.

* Understand client requirements across regions during the initial requirement capture phase
* Contributed in requirements finalization and documenting the same in the form of functional specifications
* Functional co-ordination with development, testing and support teams
* Creation of test cases, re-usable test templates and review of test cases
* Functional, Regression and exploratory testing to enable quick delivery and retain the quality
* Ensure that System behavior complies with the requirements and standards specified
* Ensuring 100% test coverage by using Quality Center right from requirements to defect logging
* Perform system testing, regression testing, exploratory testing, defect logging and reporting, performing sanity checks in production environment
* Involved in preparing Traceability matrix for 100% coverage of Requirements (RTM)
* Defect tracking and root cause analysis for the defects caught during QA cycle and UAT
* GAP analysis and documentation of the functionalities covered during the QA cycle
* Involvement in the preparation of Process documents

Environment: *QC9, SQL, MS Office, Adobe Photoshop*

**Work Status: EAD** (Can work for any employer in USA)

**References:**

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